

<p align="justify">2009/05/22</p><p align="justify"></p><p align="justify">CONSUMERS must be always on their

guard -- and alert too -- when shopping. It pays. </p><p align="justify">Some days ago while

shopping at a personal care store, I picked up a 250g tube of toothpaste, labelled at RM5.40,

and asked the counter clerk to pack it up for me. After a little check, he told me it now cost

RM8.80. I was taken aback and pointed at the label (RM5.40). </p> The clerk argued that

RM5.40 was the price the previous day. <p align="justify">I refused to buy. I called the

customer care line of the store, and informed them of what happened. They checked,

apologised and said I could still buy it at RM5.40. </p><p align="justify">So consumers should

be careful when buying as sometimes stores can make, and have made, mistakes when selling

goods. Exercise your rights when buying. And avoid getting cheated. </p><p

align="justify">◆</p><p align="justify">BULBIR SINGH Seremban </p><p

align="justify">Source: htt

p://www.nst.com.my/Current_News/NST/Friday/Letters/2562803/Article/index_html</p>